

Pick and Move Ltd.

A Guide to Importing Personal Effects & Household Goods to the United Arab Emirates

What Items Can I Take?

Permitted Items are: You may import your own used household goods and personal effects into the UAE free of duty and tax. Any brand new items must be accompanied by an original purchase invoice and will be liable for 5% customs duty upon import.

Restricted Items are: All forms of media (records, tapes, films, photographs, books, magazines etc) are subject to a physical examination by the Ministry of Information in UAE prior to customs granting import approval. Live plants, seeds, fresh fruits & flowers are restricted and should not be sent without first checking with UAE customs for permission to import.

Prohibited Items are: Weapons, firearms (real or ornamental) Ammunition, Fire Crackers, military uniform or equipment, alcohol, narcotics of all kinds (including poppy seeds/flowers), banned drugs, medicines in large quantities (even where a valid prescription exists) radio transmitter/ communications equipment, statues or figures of animals with religious undertone, carvings & statues of humans (especially, but not limited to, nudes) pornographic material of any kind, foodstuffs in large quantities, religious books other than those dealing with Islamic beliefs, controversial political literature and materials contrary to the principles of an Islamic State.

What Documentation Do I Need?

You must supply a clear copy of the photo page of your passport, plus your valid UAE residence stamp (if you do not have a UAE passport.) You must supply a full valid UAE address and telephone number. A numbered & detailed inventory must accompany your shipment. If we are packing your goods then our crew will prepare this for you upon collection.

What Is the Procedure for Customs Clearance ?

Our agent in the UAE will contact you before your goods arrive at the port to confirm exact arrival date. They will submit your documents to UAE customs to obtain customs clearance. All shipments containing personal goods to the UAE are currently subject to physical customs examination. Containers will be unpacked by customs for examination at the docks using their own staff. Costs for physical examination will be split between all shippers in the container - our agent will prepay these charges and require reimbursement prior to delivering goods to your residence.

Special Requirements / Notes

You must be in the UAE prior to your goods arriving. This is a legal requirement which cannot be circumvented. Any wood used in the packaging of your goods must be heat-treated and stamped with the "ISPM-15" mark to indicate compliance. Failure to comply will result in your shipment being destroyed or shipped back at your expense. Any wood packaging manufactured by Dynamic International for packing will be ISPM-15 compliant.

Please note that the information stated above is accurate at the time of printing and to the best of our Knowledge. Ultimate responsibility lies with the owner of the goods to ensure that they comply with customs requirements. In any doubt please check with local customs for definitive rulings.